



CRISIS CENTER, INC.

POSITION DESCRIPTION

Rape Response Hotline Counselor - PT

PURPOSE

The purpose of this position is to provide a Rape Response staff person to answer the 24-hour hotline and coordinate appropriate services.

WORKING RELATIONSHIPS

1. Reports directly to Rape Response program Director.
2. Works closely with Rape Response staff to ensure all programs and services complement each other and are easily accessible to survivors.
3. Works closely with community partners to maintain information and referral database.

QUALIFICATIONS

Minimum of a high school diploma. Preferred: at least one year experience as an advocate for sexual assault survivors. Must attend the Crisis Center's advocacy training.

DUTIES AND RESPONSIBILITIES

1. Provides initial contact with victims who call the Rape Response Hotline.
2. Ensures that Rape Response Hotline services are continuous with no breaks in service.
3. Coordinates SANE services for survivors who make contact within 72 hours of the assault.
4. Coordinates Advocacy services for survivors.
5. Works closely with Rape Response Counselors to ensure that callers receive appropriate follow-up.
6. Refers victims of sexual assault to appropriate law enforcement, social services and medical resources in the community.
7. Logs all calls into the iCarol Database in real-time.

8. Ensure quality crisis intervention services are provided to incarcerated survivors of sexual violence in the Crisis Center service area and other areas as determined by funding.
9. Provide PREA advocacy.
10. Restock the client supplies as needed.
11. Wash and fold the laundry (medical gowns, towels, wash clothes, and blankets) as needed.
12. Check the exam rooms and the shower; clean them up if needed.
13. Straighten up the interview rooms, if needed.
14. Assists with other projects and performs other duties as requested by the Executive Director and the Rape Response Coordinator.

ESSENTIAL JOB FUNCTIONS

- Working at a desk for extended periods of time
- Extensive use of computers
- Working in an office setting

To apply, please send a letter of interest and resume to Leen Murad: lmurad@crisiscenterbham.com by March 31, 2025.

Job Type: Part-time

8:00AM-12:00PM, Monday- Friday

Work Location: In person.

Salary: \$15 per hour.